

JOSE M. LABRADOR

150 Beachview Ave, #292 • Bridgeport, CT 06605 • ++(203) 336-5331
E-mail: josel@joselabrador.com / Electronic Portfolio: www.joselabrador.com

Profile:

Instructional technology specialist with 6 years of experience in technical support, 8 years of experience in web development/maintenance, and 10 years of experience in customer service. Academic background in web design, computer programming, and business administration, with bilingual fluency (English and Spanish).

Computer Applications and Languages: Extensive knowledge of Course Management Systems (focus on Blackboard) and educational applications (e.g. Respondus, Digication). Fluency in programming languages (HTML, DHTML, XML/XSLT, Visual Basic, PHP, SQL), and web development applications such as Macromedia Dreamweaver, Flash, Adobe Premier, Fireworks, Director, Painter, Adobe Photoshop, Adobe Illustrator. Expertise in MS Office Suite, Exchange, and Sharepoint. Basic knowledge of statistical software (SPSS).

Experience:

HOUSATONIC COMMUNITY COLLEGE

BRIDGEPORT, CT

Education Technology Specialist

March 2007 - Present

- Provided technical support and training for faculty and students using course management systems, applications, and instructional technologies for online and face-to-face courses.
- Contributed to significantly increase the number of online courses offered by HCC (from 30 in 2007 to 60 in 2011), as well as the number of faculty using course management systems (WebCT and Blackboard).
- Provided technical expertise to HCC's Distance Education office in its decisions concerning testing and acquisition of instructional hardware and software.

SELF-EMPLOYED

BRIDGEPORT, CT

Free-lance Web Designer

November 2005 – February 2007

- Designed, developed, and/or updated web pages for a variety of individual and organizational customers.

AL DIA NEWSPAPER, INC.

PHILADELPHIA, PA

Webmaster (Online Editor)

May 2001 – October 2005 (part-time)

- Designed, maintained, and updated the weekly online edition of this Spanish newspaper.
- Set up/maintained the company's computer network and developed custom-made applications for its electronic archives
- Responsible for ensuring consistency between the newspaper's online image and its printed graphic image, as well as for expanding the company's editorial, commercial and PR activities through web-based resources.

TEMPLE UNIVERSITY

PHILADELPHIA, PA

SCHOOL OF COMMUNICATIONS & THEATER

June 2003 – July 2005 (part-time)

Webmaster

- Created, re-designed and/or updated web pages for the School's different departments and divisions.

WHYY, Inc.

PHILADELPHIA, PA

Web Development Assistant (internship)

Jan.-Apr. 2003

- Created and/or updated web pages related for the television and radio stations of this public broadcaster, as well as for its community-outreach programs.

THE FREE LIBRARY OF PHILADELPHIA

PHILADELPHIA, PA

Field Trainer

Sept. 1997 – Jan. 2002

- Provided technical support and conducted workshops for patrons and staff on office applications, web research, and desktop publishing.

Education:

SACRED HEART UNIVERSITY

FAIRFIELD, CT

Master's Program in Computer Science

Currently attending

THE ART INSTITUTE OF PHILADELPHIA

PHILADELPHIA, PA

Bachelor of Science (Cum Laude), Multimedia and Web Design

September 2005

PIERCE COLLEGE

PHILADELPHIA, PA

Associate Degree, Business Administration

May 2000

Samples of Web Design/Development Work:

www.joselabrador.com

www.force-industries.com

www.aguaclara.org